



Instructor: Lee Ann Szelog

## AN EXPERIENCE LIKE NO OTHER

Kennebec Savings Bank,  
150 State Street, Augusta, Maine



**APRIL 3, 2019**

**SESSION FROM 9:00 AM—4:00 PM**

### course description

The most successful companies know their success lies in delivering outstanding experiences. It is more than good services. It is a feeling that sets you apart from your competition and contributes to attracting, expanding and retaining customer relationships as well as maximizing synergy with co-workers..

### how to enroll

Enrollment must be received at least one week prior to the start date of the class. Enroll online at our website, CFTEA.org or with the enrollment form on this flyer.

### how class works

Attend this class at the Augusta location to interact with peers. Parking is located at Kennebec Savings or old courthouse lot across the street.

### tuition

\$325 per participant for training and materials. Lunch included.

### withdrawal policy

CFTEA withdrawal policy is outlined within our latest catalog and on our website. Before class begins the enrollment may be transferred to another student with the approval of the student's employer and the CFTEA office.

## Registration Form

Name: \_\_\_\_\_

Last Four Digits of SS#: \_\_\_\_\_

Email used for Course:  
\_\_\_\_\_

Telephone #: \_\_\_\_\_

Organization and Mailing Address:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Detailed daily agenda located at [cftea.org](http://cftea.org) under Course Descriptions—Leadership, Management and Supervisory or review course on page 19 on our Spring catalog.

Authorized by: \_\_\_\_\_

Register online at [CFTEA.org](http://CFTEA.org)

Scan registration form to [info@cftea.org](mailto:info@cftea.org) or

FAX to: 207.514.8260

Questions? Call 888.366.3242